

ABSTRACT

The invention discloses a method of reporting terminal information in Device Management (DM) field, in order to solve 5 existing problems in the prior art (i.e., there is few ways to obtain user terminal information, and it is difficult to obtain terminal information timely and accurately). The method includes: the terminal reporting terminal information through an information reporting interface provided by a DM Agent module; the DM Agent module 10 forwarding the terminal information to a DM Server; and the DM Server reporting the terminal information to a Maintenance Unit (MU) through a local information reporting interface. The invention also discloses a method for maintaining terminal device in DM field as well as a DM system.

15

(Fig.3)